

How do I book?

Please allow time before your first trip to meet with staff so they can assess your needs and book transport to suit.

After your first trip, just phone or drop into your nearest office during opening hours to book:

DENILIQVIN

Intereach Deniliquin Community Transport

Cnr Napier & Trickett Streets
Deniliquin NSW 2710

Phone: 03 5890 5224

Fax: 03 5881 5440

OR

GRIFFITH

Intereach Griffith Community Transport

51 Yambil Street
Griffith NSW 2680

Phone: 02 69697200

Fax: 02 69629984



www.intereach.com.au

Who is Intereach?

Intereach is a not for profit community based provider of services to regional, rural and remote communities throughout the Riverina Murray region of NSW.

The Intereach Community Transport Program is financially supported through:

- The Home and Community Care (HACC) program of the Commonwealth Department of Health and Ageing (DoHA) and the Department of Family and Community Services - Ageing, Disability and Home Care;
- The Community Transport Program (CTP) of the NSW Government.

If you are deaf, or have a hearing impairment or speech impairment, contact us through the National Relay Service:

- TTY users phone 133 677 then ask for **1300 488 226**.
- Speak and Listen users phone 1300 555 727 then ask for **1300 488 226**.

If you need an interpreter to contact your nearest Centre, telephone the Translating and Interpreting Service on 131 450.

COMMUNITY TRANSPORT



Keeping you mobile

What is Community Transport?

It is a program that provides transport for people to access recreation, shopping, medical care, services, and social contact where conventional or public transport systems is difficult to access.

Who can use Community Transport?

Community Transport is designed to help:

- frail older people
- people with disabilities, including children and their carers
- people who are transport disadvantaged
- Department of Veterans Affairs card holders.

Where does the Community Transport service operate?

- In the Deniliquin region that includes Deniliquin, Mathoura and Conargo areas, and the
- Griffith region that includes Griffith, Beelbanger, Yoogali, Hanwood, Lake Wyangan, Tharbogang, Bilbul, Widgelli and Yenda.



How can Intereach Community Transport help you?

- by providing transport for a variety of purposes such as recreation, shopping, medical care, social services and social contact in a car or bus in the local area or to other regional centres.
- by providing a wheelchair accessible vehicle if you need it.
- by providing group transport to Shepparton and Bendigo (Deniliquin only).

You can help us by:

- making your travel bookings for trips out of town at least two weeks in advance.
- making your travel bookings for trips around town the day before.
- understanding that you may share transport with other clients.
- understanding that the driving service is sometimes provided by volunteers and will only operate if resources are available.
- not using Intereach Community Transport as an emergency transport service.

COMMUNITY TRANSPORT IS DESIGNED TO HELP FRAIL OLDER PEOPLE, PEOPLE WITH DISABILITIES, INCLUDING CHILDREN AND THEIR CARERS

When can I access Community Transport?

Monday to Friday, usually between 9.00am and 4.30pm.

In special circumstances, we can undertake services outside of these hours, but please let us know in advance if you require this.

What will it cost me?

Cost will vary depending on the destination and distance you travel. You will receive a list of suggested contributions at your first appointment with staff, or upon request.

If you are having financial difficulties, you can apply to access reduced costs.

